**Onsite Survey**

**Introduction**

The results of your responses to this survey shall be used for the purpose of the FMAudit Onsite installation.

FMAudit will maintain the confidentiality of all responses. This information will neither be used for other than the expressed purposes, nor shared with other organizations.

Part I: Dealer Contact Information

|  |  |
| --- | --- |
| 1. Dealer Name: | Rothwell Document Solution |
| 1. Contact Name: |  |
| 1. Job Title: |  |
| 1. Tel: |  |
| 1. Email: |  |

Part II: End-User Organizational Information

|  |  |
| --- | --- |
| 1. Company Name: |  |
| 1. State: |  |
|  |  |
| 1. Primary Contact Name: |  |
| 1. Job Title / Function: |  |
| 1. Tel: | -   - |
| 1. Email: |  |
|  |  |
| 1. IT Contact Name: |  |
| 1. Job Title / Function: |  |
| 1. Tel: | -   - |
| 1. Email: |  |

Part III: Hardware and Operating System

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| --- | --- |
| 1. Process speed in GHZ (2.4 GHz or Higher Recommended) |  |
| 1. Processor size (32 or 64 bit) |  |
| 1. Installed Memory (2GB Required) |  |
| 1. Free Disk space (5GB Required) |  |
| 1. Operating system (XP or Higher Required) |  |
| 1. Internet Explorer Version (7 or Higher Required) |  |
| 1. .NET Version (2.0 or Higher Required) |  |

Part IV: Intra-Network Communication

|  |  |
| --- | --- |
| 1. SNMP traffic (port 161) is not blocked or restricted on the network? |  |
| 1. What SNMP community name is used for printer related devices? | public |
| 1. All printers on the WAN accessible from where Onsite will be installed? |  |

Part V: Proxy / Firewall Restrictions

|  |  |
| --- | --- |
| 1. Is there a domain authenticated proxy? |  |
| 1. Is there an IE passport authenticated proxy? |  |
| 1. Will port 80 (HTTP) allow outgoing printer related data to be transferred from the Onsite application back to the Central application located within another facility? |  |
| 1. Will port 443 (SSL / HTTPS) allow license related data to be exchanged between the Onsite application and the FMAudit license server? |  |
| 1. Is there a firewall or router that will block outgoing XML (SOAP) traffic? |  |

Part VI: Network Connected Printer Infrastructure

|  |  |
| --- | --- |
| 1. Approximately how many network connected printers will be monitored? |  |
| 1. Are any printers connected via Jet Direct or compatible devices? |  |

Part VII: Locally Connected Printer Infrastructure

|  |  |
| --- | --- |
| 1. Approximately how many locally connected printers will be monitored? |  |
| 1. Can an MSI file be pushed to the workstations? (i.e. via Active Directory) |  |
| 1. What workstation operating systems are installed? | Windows XP  Windows Vista  Windows 7 |
| 1. Is there a workstation antivirus installed; if so what product and version? (i.e. Norton Antivirus 10.12.1) |  |
| 1. Is there a workstation firewall installed; if so what product and version? (i.e. Windows XP sp2 firewall) |  |
| 1. Is the Windows SNMP Provider service installed? |  |

Part VIII: Items to Prepare

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| --- |
| 1. Please attach a list of subnets where printer related products would be discovered. *(i.e. 10.0.1.1-254, 10.0.1-254.1-254)* |

Confirmation & Signature

I confirm to the best of my knowledge that the answers provided on this survey are true and verifiable.

Name:

Title:

Phone:    -   -

Email

Date:       (mm/dd/yyyy)